

HOSPITALITY TEAM (PATHWAY 1)



HOUSEKEEPING SERVICES OFFICER

ROLE DESCRIPTIONS

Providing high-quality cleaning and housekeeping services in the care home which maximises our residents well-being.

ROLE CAPABILITIES

Computer literacy, understanding of legislative requirements, commitment to quality improvements. Empathy, good communication and self leadership.

LIFE EXPERIENCE/ QUALIFICATIONS

Housekeeping attendance and qualifications.

★ Current Police Check



HOUSEKEEPING LEADING HAND

ROLE DESCRIPTIONS

This higher duty provides guidance to the cleaning and laundry team in relation to the delivery of cleaning and laundry services.

ROLE CAPABILITIES

Computer literacy, understanding of legislative requirements, commitment to quality improvements. Empathy, good communication and self leadership.

LIFE EXPERIENCE/ QUALIFICATIONS

Experience working in a customer service environment. Hospitality, tourism or aged care qualification (preferred).

★ Current Police Check



HOUSEKEEPING SUPERVISOR

ROLE DESCRIPTIONS

This role provides leadership and support to the housekeeping teams in larger Care Communities for both the cleaning and laundry functions.

ROLE CAPABILITIES

Sound computer literacy, understanding of legislative requirements and a commitment to quality improvements. Empathy, good communication and self leadership.

LIFE EXPERIENCE/ QUALIFICATIONS

Cert three in Cleaning and Laundry Operations.

★ Current Police Check



GENERAL MANAGER

ROLE DESCRIPTIONS

Responsible for general overall management of Care Community. Leading the team to deliver high-quality care to our residents in line with their needs.

ROLE CAPABILITIES

Leadership skills, computer literacy, business acumen, people management, change management and understanding of quality management systems.

LIFE EXPERIENCE/ QUALIFICATIONS

Bachelor of nursing and or qualifications in Business and Leadership.

★ Current Police Check



HOSPITALITY CONSULTANT

ROLE DESCRIPTIONS

Providing leadership and direction across the region on all areas of the hospitality operation. Providing guidance, coaching, communication and direction.

ROLE CAPABILITIES

Leadership skills, ability to interpret data, ability to drive change, high level of computer literacy and an understanding and commitment to quality improvements.

LIFE EXPERIENCE/ QUALIFICATIONS

Certificate Four in Commercial Cookery, Diploma in Hospitality Management and/or Post Grad qualifications that are industry relevant.

★ Current Police Check

ACROSS OUR TEAMS
WE LOOK FOR

